

Project's Terms and Conditions:

- In this document the terms 'we' and 'company' are used for the Charotar IT Solutions. The term 'client' is used for an individual or group of people or an organization with whom Charotar IT Solutions is doing business.
- We may collect our client's and project's information for advertisements and marketing purposes only. We do not use client's and project's information for any malicious or harmful purpose.
- Clients will have full ownership of the software product and branding. And the company owns the full rights over the source code and it can be reused in any other project if required.
- Project may get extended its due date under some technical issues, in such circumstances the company is not bound to complete the project on the due date and for that nobody can deduct any amount from the total project cost.
- If the technical issues are too heavy and due to it the project gets delayed more than 15 days then only then 12% of the total project cost will be discounted. During the development, if the client asks for the change or changes and introduces new one or more modifications, then no discount or deduction can apply in the project cost.
- Clients have to pay 80% of the total project cost within 15 days of the project development started.
- If the project or contract is canceled due to any reason from the client's side, then the company will not refund any amount to the client. On the other hand, If the company wants to drop the project due to any reason or reasons then 60% to 80% amount will be refunded depending upon the work done in that ongoing project.
- Once the project work is done up to 80% or more, then after client can not cancel the project in any condition or conditions and however if client wants to cancel it then the client has to pay the full amount of the project's cost.
- To cross check or verify authenticity or work progress of the ongoing project, clients can contact the company via telephone call or email conversation then the company will reply back within the week. For the verification, the company is not bound to disclose and share any confidential and sensitive information about the project and the company.
- We will develop the project according to the project document provided by Client before starting the project. Project documents should be provided at the company's official email address.

Feel free to contact us for any query or question regarding above mentioned points.

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Legal Department | CIS